



**RAW MATERIALS RESEARCH AND DEVELOPMENT COUNCIL
(RMRDC) TRAINING CENTRE**

QMS-M

DOC. No. :
QMSM-02



QUALITY POLICY

Raw Materials Research and Development Council (RMRDC) Training Centre Quality Policy is to continually strive to ensure customers' satisfaction through the provision of quality training, that meets international standards.

RMRDC Training Centre shall ensure all persons attending its training program are:

- Treated in a courteous manner at all times.
- To receive all trainings in a safe and controlled environment by qualified instructors.
- To have their competence assessed by trained and qualified Assessors (where applicable).
- To understand and enjoy their rights as delegate.

Attendance to any training session shall be limited to a maximum of twenty (20) delegates as defined in the customers/clients standards and requirements.

The aim of Raw Materials Research and Development Council (RMRDC) Training Centre is to continually provide robust services to delegates, improve their skills and competences in order to enhance their employability options. These include high quality services, sustaining and meeting client needs and expectations.

The Management Team of Raw Materials Research and Development Council (RMRDC) Training Centre is committed to comply with the Quality Management Systems (QMS), all the requirements of ISO 9001: 2015 and continual improvement.

The Management Team is committed to implement, provide the resources needed, maintain, improve the QMS, and comply with the requirements of ISO 9001:2015 and other statutory, legal, and regulatory requirements to ensure continual improvement.

Approved by:

Engr. Olarongbe Aduagba
HEAD, RMRDC UNIDO TRAINING CENTRE